Voluntary Product Accessibility Template® (VPAT®)

WCAG Edition

Version 2.5

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About This Document

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the WCAG edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0
- Web Content Accessibility Guidelines 2.1
- Web Content Accessibility Guidelines 2.2

If you need to report on a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on ITI Accessibility web page.

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report (the instructions)
- The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as "Information and Communication Technology" (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT® to produce the Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

Getting Started

- 1. Before creating a report, read all of the materials provided in this document.
- 2. Determine which accessibility standards/guidelines will be included in the product conformance report and use the appropriate VPAT file.
- 3. It is the vendor's responsibility to maintain the integrity of the data in the report.

Essential Requirements for Authors

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT®.

- 1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT*"). Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
- 2. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
- 3. A report must contain the following content at a minimum:
 - Report Title In the heading format of "[Company Name] Accessibility Conformance Report"
 - **VPAT Heading Information** Template version
 - Name of Product/Version Name of Product being reported, including product version identifier if necessary
 - **Report Date** Date of report publication. At a minimum, provide the month and year of the report publication. For example, "May 2016". If date is included, ensure it is clear "4 May 2016" or "May 4, 2016".

- **Product Description** A brief description of the product
- **Contact Information** Contact Information for follow-up questions. Listing an email is sufficient.
- **Notes** Any details or further explanation about the product or the report. This section may be left blank.
- **Evaluation Methods Used** Include a description of evaluation methods used to complete the VPAT for the product under test.
- **Applicable Standards/Guidelines** A clear indication of which Standards/Guidelines this Conformance Report covers.
 - The list must include only the Standards/Guidelines used to evaluate the product.
 - The applicable Standards/Guidelines that are included in this edition of the VPAT template are:
 - Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500)
 - Web Content Accessibility Guidelines 2.1 or WCAG 2.1
 - Web Content Accessibility Guidelines 2.2 or WCAG 2.2
 - If other Standards/Guidelines are reported then use the appropriate VPAT edition.
 - This information can be in a table format at the top of the report with the table heading 'Standards/Guidelines' and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed "(yes / no)" for each guideline. To indicate what the report covers leave the appropriate yes or no on each guideline.
 - If multiple Guideline tables are included, each table must identify the Guideline that the criteria in that table represent.
- **Terms** The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are:
 - Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

<u>Note</u>: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with <u>WCAG 2.0 Understanding Conformance</u>: This means that if there is no content to which a success criterion applies, the success criterion is satisfied.

- Not Evaluated: The product has not been evaluated against the criterion.
 This can only be used in WCAG Level AAA criteria.
- **Tables for Each Standard or Guideline** Tables showing the responses to the criteria.
- 5. WCAG Conformance Information The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).
 - These tables are used to answer:
 - The selected levels of WCAG 2.x Guidelines.
 - When only reporting on WCAG 2.0 criteria, it is acceptable to remove the WCAG 2.1 and 2.2-specific criteria from the table. These are marked '2.1 and 2.2' or '2.2 only' within the row. Likewise, if only reporting on WCAG 2.1, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.
- 6. Remarks and Explanations Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
 - When the conformance level is 'Partially Supports' or 'Does Not Support', the remarks should identify:
 - 1. The functions or features with issues
 - 2. How they do not fully support
 - If the criterion does not apply, explain why.
 - If an accessible alternative is used, describe it.

Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

- Branding Header: Company logo or branding information
- **Report Date Changes:** If a report is revised, change the report date and explain the revision in the Notes section. Alternately, create a new report and explain in the Notes section that it supersedes an earlier version of the report.
- Notes: Add any notes applicable to product or the report
 - Additional information about the product version that the document references
 - Any revisions to the document
 - · Links to any related documents
 - Additional information describing the product
 - Additional information about what the document does or does not cover
 - Information suggested by the WCAG 2.0 Conformance Claim
 - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- Evaluation Methods Used Information to enter may include the following:
 - Testing is based on knowledge of general product functionality (Instructional note: this would mean the tester knows how to use the common uses and flows of the product in addition to accessibility)
 - Similar to another evaluated product
 - Testing with assistive technologies
 - Published test method (provide name, publisher, URL link)
 - Vendor proprietary test method
 - Other test method
- Remarks and Explanations: This section may include:
 - Information regarding the testing of a given criteria.
 - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
 - How the customer can find more information about accessibility issues. One
 method can be to include the bug ID where customers can call the
 company's customer support to get additional information.
 - Known workarounds for accessibility issues.
- Legal Disclaimer: Area for any legal disclaimer text required by your organization.

- **Report Size:** To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in four situations:
 - When an entire section is not being reported on because it does not apply to the product, for example:
 - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
 - A card reader that does not have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note the why the criteria does not apply.
 - When only reporting on WCAG 2.0 criteria, it is acceptable to remove the WCAG 2.1 and WCAG 2.2-specific criteria from the table. These are marked '2.1 and 2.2' or '2.2 only' within the row. Likewise, if only reporting on WCAG 2.1, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.
 - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
 - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.
- **WCAG 2.x Tables:** The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
 - If desired, these tables can be combined into one table.
 - When reporting on a level (A, AA or AAA) all criteria for that level must be answered for the particular version of WCAG that the report includes.
- Language: Translation to other languages is permitted.
- Multiple Reports: When using the VPAT to create an Accessibility Conformance Report for complex products it may be helpful to separate answers into multiple reports. For example, when a product is an Authoring Tool that also has web content and documentation. When multiple reports are used for a complex product, it is required to explain this and how to reach the other reports in the Notes section of each report.
- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.

- It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
- The links to the standards/guidelines can be removed.
- Ordering of Tables: The order that the guideline tables appear may be changed to facilitate reading. For example, instead of separating the Level A, Level AA and Level AAA criteria, they may be put in one table in numerical order.
- **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
 - The cells in these rows do not require answers as indicated by "Heading cell no response required."
 - It is optional to add a response if desired.
 - The shading of the row is also optional.
 - If removing the heading rows, edit the criteria titles so it's clear where they apply.

Posting the Final Document

- When publishing your Accessibility Conformance Report, be sure to remove the
 entire first 9 pages of this document, including the table of contents, introductory
 information and instructions.
- Check for each required item in the VPAT® document:
 - [Company Name] Accessibility Conformance Report (report title)
 - (Based on VPAT® Version 2.5)
 - Name of Product/Version
 - Report Date
 - Product Description
 - Contact Information
 - Notes
 - Evaluation Methods Used
 - Applicable Standards/Guidelines
 - Terms

Tables for Each Standard or Guideline

- Check that there is a response for each criterion for 'Conformance Level' and 'Remarks and Explanations.'
- Verify that the final document is accessible.
- Post your final document on your company's web site or make the document available to customers upon request.

Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

Liaison International Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

Liaison International Applicant Portal – CAS 3+ Platform

Report Date:

September 2025

Product Description:

The Liaison International CAS 3+ application is a cloud-based service that streamlines the process of researching and applying to multiple programs of interest, allowing applicants to apply using various devices such a desktop, tablet or mobile phones.

Contact Information:

Michael Margitich, VP CAS Products mmargitich@liaisonedu.com 617-402-5506

[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Notes:

Evaluation Methods Used:

Compliance/Accessibility testing of the application was performed using automated, manual, and functional testing success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA for desktop, tablet, and mobile devices. Thorough testing of the application was conducted using the NVDA tool and aXe on Firefox, Chrome, Safari, and Edge browsers.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|------------------------------|
| Web Content Accessibility Guidelines 2.0 | Level A(Yes) No) |
| | Level AA(Yes) No) |
| | Level AAA (Yes (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) No) |
| | Level AA (Yes) No) |
| | Level AAA (Yes (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes)/ No) |
| | Level AA (Yes)/ No) |
| | Level AAA (Yes (No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting conformance with the WCAG 2.x Success Criteria, they are scoped to encompass full pages, complete processes, and accessibility-supported ways of using technology, as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: At the time of assessment, accessibility compliance of the Applicant Portal – CAS 3+ Platform has been assessed using aXe DevTools and NVDA. Ongoing testing using the Wave Tool is being carried out.

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 1.1.1 Non-text Content (Level A) | Supports | Content throughout the application has text alternatives which are communicated clearly on both screen-readers and voice over technology. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | The application does not contain prerecorded audio or video media. |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | The application does not contain prerecorded audio content that requires or uses captions. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | The application does not contain prerecorded audio description or media alternative. |
| 1.3.1 Info and Relationships (Level A) | Supports | Structure and requirements of the Application are indicated clearly throughout the application. |
| 1.3.2 Meaningful Sequence (Level A) | Supports | The application is programmed to ensure the sequence of information/content presented flows correctly and makes clear what is required of the User. |
| 1.3.3 Sensory Characteristics (Level A) | Supports | Instructions and content provided in the Application do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound for greater understanding or functionality. |
| 1.4.1 Use of Color (Level A) | Supports | The application does not use color as the only visual means of conveying information or indicating that an action is required. Any requirement for action/correction is indicated via text and is clearly stated in the application and shows correctly when using assistive technology. |
| 1.4.2 Audio Control (Level A) | Not Applicable | The application does not use audio where audio control is required. |
| 2.1.1 Keyboard (Level A) | Partially Supports | Functionality of the content within the application is operable through keyboard navigation or speech |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| | | activation tools. No part of the application requires specific timing for individual keystrokes. |
| | | Currently there are 2 known issues. Efforts to fully support and meet this requirement are currently underway. |
| 2.1.2 No Keyboard Trap (Level A) | Supports | There are no keyboard traps with Application. Users can move to and away from any user interface component easily by using their keyboard. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) | Not Applicable | The application does not use character key shortcuts. |
| 2.2.1 Timing Adjustable (Level A) | Supports | The application gives users a 2-minute warning that they will be logged out of their account due to Inactivity. All other areas do not have a time limit. Alert user will be logged out of application due to inactivity is communicated to assistive technology in real-time. |
| 2.2.2 Pause, Stop, Hide (Level A) | Supports | The application does not contain any moving, blinking, or scrolling information that starts automatically, lasts more than five seconds, or is presented in parallel with other content. |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Supports | The application does not contain areas or elements that flash more than three times in any one second period. |
| 2.4.1 Bypass Blocks (Level A) | Supports | The application allows Users to scan pages quickly and bypass repeated content throughout the application. |
| 2.4.2 Page Titled (Level A) | Supports | Page titles are provided in a way to help users find content and orient themselves within the page, as well as empower users to know when that page has changed. All page titles are shown clearly on assistive technology |
| 2.4.3 Focus Order (Level A) | Partially Supports | Each section of the application is designed to be navigated sequentially, with navigation sequences |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| | | affecting the order of questions/sections in that section. Components receive focus in an order that preserves meaning and operability. Efforts to fully support and meet this requirement are currently underway. |
| | | Currently there are 4 known issues. Efforts to fully support and meet this requirement are currently underway. |
| 2.4.4 Link Purpose (In Context) (Level A) | Partially Supports | Descriptive text or WAI-ARIA attributes are used to identify the purpose of any links found throughout the application. |
| | | Currently there are 6 known issues. Efforts to fully support and meet this requirement are currently underway. |
| 2.5.1 Pointer Gestures (Level A 2.1 and 2.2) | Supports | Functionality that uses multipoint or path-based gestures for operation within the application can be operated with a single pointer without a path-based gesture. |
| 2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) | Supports | The application is designed to prevent accidental or erroneous pointer input. Users can perform the necessary functions, deleting, undoing previous action, renavigating to previous section, jumping to a different section, etc, via keyboard navigation. |
| 2.5.3 Label in Name (Level A 2.1 and 2.2) | Partially Supports | Throughout the application, visible text labels match the programmatic name/accessible name, allowing Users utilizing speech reader tools to navigate easily. Efforts to fully support and meet this requirement are currently underway. |
| | | Currently there are 4 known issues. Efforts to fully support and meet this requirement are currently underway. |
| 2.5.4 Motion Actuation (Level A 2.1 and 2.2) | Not Applicable | No part of the application relies solely on a user's ability to move or control a device to navigate content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 3.1.1 Language of Page (Level A) | Supports | The default human language of each page is provided programmatically by Liaison. |
| 3.2.1 On Focus (Level A) | Partially Supports | The application ensures the user interface component receives focus and does not initiate a change of context without User initiation. Efforts to fully support and meet this requirement are currently underway. Currently there is 1 known issue. Efforts to fully support and meet this requirement are currently underway. |
| 3.2.2 On Input (Level A) | Supports | Application does not change the setting of any user interface component or change of context unless the user has been advised of the behavior before using the component, such as when entering a phone number or specific dates. |
| 3.2.6 Consistent Help (Level A 2.2 only) | Supports | The application clearly informs users what tools are available for further assistance. These tools are located in the same area of the application. |
| 3.3.1 Error Identification (Level A) | Supports | Application identifies and clearly alerts users to any errors that may have occurred when completing the Application; a required field has not been completed, an incorrect date range, etc. If an input error is detected, the application provides suggestions for correction to the user. |
| 3.3.2 Labels or Instructions (Level A) | Supports | The application provides clear instructions on what information the Application should enter for each section, which includes clear labels and matching instructions for speech-reader users. |
| 3.3.7 Redundant Entry (Level A 2.2 only) | Supports | The auto-populate feature can be used when filling out the Application for sections, and Applicants are able to indicate if they have a different current and permanent address, name they go by, etc. |
| 4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' | Supports | For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| WCAG 2.2 (obsolete and removed) - Does not apply | | WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial |
| | | Errata. |
| | | The application ensures the experience for users utilizing |
| 4.1.2 Name, Role, Value (Level A) | Supports | Assistive Technology is seamless by providing |
| 4.1.2 Name, Role, Value (Level A) | Supports | components that are developed with correct names, |
| | | roles, states, and values. |

Table 2: Success Criteria, Level AA

Notes: At the time of publication of the Assessment/Compliance report, accessibility compliance of the Applicant Portal – CAS 3+ Platform has been assessed using aXe DevTools and NVDA. Ongoing testing using the Wave Tool is being carried out.

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 1.2.4 Captions (Live) (Level AA) | Not Applicable | The application does not contain live audio that requires captions. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not Applicable | The application does not have any prerecorded audio content. |
| 1.3.4 Orientation (Level AA 2.1 and 2.2) | Supports | Applications can be used on various devices in any orientation. No section requires the application to be viewed in landscape or portrait. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) | Supports | The application makes clear the type of information being selected and the reason for collecting said information. |
| 1.4.3 Contrast (Minimum) (Level AA) | Partially Supports | The application is designed and built with color contrast requirements in mind, aiming for a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text. Currently there are 10 known issues. Efforts to fully support and meet this requirement are currently underway. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 1.4.4 Resize text (Level AA) | Supports | Text within the application can be resized without assistive technology up to 200 percent without loss of content or functionality. |
| 1.4.5 Images of Text (Level AA) | Partially Supports | The application does not use images in place of text, except for the Association/Application logo. All sections are clearly labeled and are not dependent on images or icons. Currently there is 1 known issue. Efforts to fully support and meet this requirement are currently underway. |
| 1.4.10 Reflow (Level AA 2.1 and 2.2) | Supports | When viewing the application at 100% or lower, horizontal scrolling is not required. |
| 1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) | Supports | Images/visuals throughout the application meet a contrast ratio of at least 3:1 against adjacent colors. |
| 1.4.12 Text Spacing (Level AA 2.1 and 2.2) | Supports | Text content and functionality in the application are not affected when the following changes are made: 1. Line height (line spacing) to at least 1.5 times the font size. 2. Spacing following paragraphs to at least 2 times the font size. 3. Letter spacing (tracking) to at least 0.12 times the font size. 4. Word spacing to at least 0.16 times the font size. |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) | Supports | The application does not require specific mouse usage or keyboard focus to trigger additional content to become visible and/or hidden. Users can trigger and dismiss the additional content without the use of a mouse or keyboard. |
| 2.4.5 Multiple Ways (Level AA) | Supports | Users can use different methods to access content (instructions, PDFs, uploads, etc.) via tools/actions such as keyboard navigation, speech activation, etc. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 2.4.6 Headings and Labels (Level AA) | Supports | Each section of the application provides clear and informative headings and labels to enable better orientation of the application. |
| 2.4.7 Focus Visible (Level AA) | Partially Supports | Throughout the application, the focus indication is visible when using keyboard navigation and the speech reader tool. Efforts to fully support and meet this requirement are currently underway. Currently there are 3 known issues. Efforts to fully support and meet this requirement are currently |
| | | The area of the application that the user is focused on, |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) | Partially Support | including using keyboard navigation, remains partially visible in the user's view. Efforts to fully support and meet this requirement are currently underway. |
| | | Currently there is 1 known issue. Efforts to fully support and meet this requirement are currently underway. |
| 2.5.7 Dragging Movements (Level AA 2.2 only) | Supports | The application provides alternative options that allow single-pointer access, such as keyboard navigation when selecting a document or file to be uploaded. |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only) | Supports | Buttons/icons/links are created with a minimum of 24x24 pixels in mind. When smaller than 24 x 25 pixels, e.g., a target of 16x16 pixels, 4x4 pixels of padding on all sides exist. |
| 3.1.2 Language of Parts (Level AA) | Not Applicable | The default human language of each page is provided programmatically by Liaison |
| 3.2.3 Consistent Navigation (Level AA) | Supports | Navigational mechanisms throughout the application are consistent and are repeated in the same order for each section. Placement of buttons such as 'Back', 'Save'/ 'Save and Continue', 'Exit'. 'Confirm' are in the same place in all sections of the application. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 3.2.4 Consistent Identification (Level AA) | Supports | Functionality throughout the application is consistently and clearly identified throughout the application. |
| 3.3.3 Error Suggestion (Level AA) | Supports | Application alerts Users to any error that has occurred either when the user moves to the next field or when the user attempts to save the section. Errors explain in clear wording. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Supports | Specific areas of the application confirm with Users when critical data is entered in and allow immediate correction. |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) | Supports | No cognitive function test is required to create or sign in to the application. Applicants can reset passwords through a clear and easy process. Two-factor authentication is available for users to activate should they choose to do so. |
| 4.1.3 Status Messages (Level AA 2.1 and 2.2) | Supports | Applicants are made aware of important changes and/or status of application. |

Table 3: Success Criteria, Level AAA

Notes: Application has not been assessed for Level AAA at this time.

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) | Not Evaluated | |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) | Not Evaluated | |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) | Not Evaluated | |
| 1.2.9 Audio-only (Live) (Level AAA) | Not Evaluated | |
| 1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) | Not Evaluated | |
| 1.4.6 Contrast (Enhanced) (Level AAA) | Not Evaluated | |
| 1.4.7 Low or No Background Audio (Level AAA) | Not Evaluated | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 1.4.8 Visual Presentation (Level AAA) | Not Evaluated | |
| 1.4.9 Images of Text (No Exception) (Level AAA) | Not Evaluated | |
| 2.1.3 Keyboard (No Exception) (Level AAA) | Not Evaluated | |
| 2.2.3 No Timing (Level AAA) | Not Evaluated | |
| 2.2.4 Interruptions (Level AAA) | Not Evaluated | |
| 2.2.5 Re-authenticating (Level AAA) | Not Evaluated | |
| 2.2.6 Timeouts (Level AAA 2.1 and 2.2) | Not Evaluated | |
| 2.3.2 Three Flashes (Level AAA) | Not Evaluated | |
| 2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) | Not Evaluated | |
| 2.4.8 Location (Level AAA) | Not Evaluated | |
| 2.4.9 Link Purpose (Link Only) (Level AAA) | Not Evaluated | |
| 2.4.10 Section Headings (Level AAA) | Not Evaluated | |
| 2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) | Not Evaluated | |
| 2.4.13 Focus Appearance (Level AAA 2.2 only) | Not Evaluated | |
| 2.5.5 Target Size (Level AAA 2.1 and 2.2) | Not Evaluated | |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) | Not Evaluated | |
| 3.1.3 Unusual Words (Level AAA) | Not Evaluated | |
| 3.1.4 Abbreviations (Level AAA) | Not Evaluated | |
| 3.1.5 Reading Level (Level AAA) | Not Evaluated | |
| 3.1.6 Pronunciation (Level AAA) | Not Evaluated | |
| 3.2.5 Change on Request (Level AAA) | Not Evaluated | |
| 3.3.5 Help (Level AAA) | Not Evaluated | |
| 3.3.6 Error Prevention (All) (Level AAA) | Not Evaluated | |
| 3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) | Not Evaluated | |

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