

TargetX Accessibility Conformance Report

VPAT® Version 2.2 – November 2025

Name of Product/Version:

TargetX

Packages:

TargetX Base 2505.51
TargetX Recruitment Manager 2505.0
TargetX Retention 2505.0
TargetX Communities 2505.0
TargetX Online Application 2505.11
TargetX Applicant Dashboard 2505.13
TargetX Decision 2505.0
TargetX Events 2505.0
TargetX Engage 2505.0
TargetX Payment Connector 2505.0
TargetX Permission Scanner 2505.0
TargetX Survey Tool 2505.0
TargetX Telemarketing 2505.0
Communication Planner 2508.2
TX Email 2506
TX SMS and Print August 2025

Product Description: TargetX is a cloud-based admissions management platform that provides users with tools to streamline their admissions and recruitment processes.

Date: 9/3/2025

Contact information : support@targetx.com

Notes : The Communication Planner, TX Email, TX SMS and TX Print applications were evaluated against Level AA. All other applications were evaluated against Level AAA.

Scope:

The scope of the VPAT includes the following components from TargetX

1. Applicant Dashboard
2. Application Review
3. Appointment Scheduler
4. Comm Planner
5. Engage
6. Events
7. Group Assignments
8. Online Application
9. Portal

10. Student Success Center
11. Telemarketing
12. Travel Planner
13. TX Email
14. TX Forms
15. TX Print
16. TX SMS

Evaluation Methods Used: aXe plugin, WAVE, NVDA, manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.2 Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Chapter 1: Perceivable - Success Criteria Level A, AA, and AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Supports with Exceptions	Some elements missing alt attribute <ul style="list-style-type: none">Appointment SchedulerEventsOnline AppPortalStudent Success CenterTelemarketingTX FormsTX EmailComm Planner
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Not Applicable	
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Web: Not Applicable	
1.2.4 Captions (Live) (Level AA) Also applies to:		

2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
1.2.9 Audio-only (Live) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	

1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements missing correct labels <ul style="list-style-type: none"> • TX Email • Comm Planner
Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Missing semantic tags on some pages. <ul style="list-style-type: none"> • TX Email • Comm Planner
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
1.3.4 Orientation (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Partial or missing mobile support on some pages. <ul style="list-style-type: none"> • TX Email • TX Print • TX SMS
1.3.5 Identify Input Purpose (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some form elements missing input labels <ul style="list-style-type: none"> • Appointment Scheduler • Application Review • Events • Telemarketing • Travel Planner • TX Forms • Student Success Center Autocomplete does not work on all inputs of some pages. <ul style="list-style-type: none"> • TX Email • Comm Planer
1.3.6 Identify Purpose		

<p>(Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	
<p>1.4.1 Use of Color</p> <p>(Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports with Exceptions</p>	<p>Some elements do not meet minimum color contrast ratio thresholds:</p> <ul style="list-style-type: none"> • Applicant Dashboard • Appointment Scheduler • Application Review • Engage • Events • Group Assignments • Online App • Portal • Student Success Center • Travel Planner • TX Forms • TX Email

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not meet minimum color contrast ratio thresholds: <ul style="list-style-type: none"> • Applicant Dashboard • Appointment Scheduler • Application Review • Engage • Events • Group Assignments • Online App • Portal • Student Success Center • Travel Planner • TX Forms • TX Email • TX Print • Comm Planner
1.4.4 Resize Text (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not support the maximum zoom threshold <ul style="list-style-type: none"> • Applicant Dashboard • Appointment Scheduler • Application Review • Engage • Events • Group Assignments • Online App • Portal • Student Success Center • Travel Planner • TX Forms • TX Print • TX Email • Comm Planner Quick Message
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Supports with Exceptions	Unable to select labels on radio buttons on some pages <ul style="list-style-type: none"> • TX Email • Comm Planner Quick Message

<ul style="list-style-type: none"> 602.3 (Support Docs) 		
1.4.6 Contrast (Enhanced) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not meet minimum color contrast ratio thresholds: <ul style="list-style-type: none"> Applicant Dashboard Appointment Scheduler Application Review Engage Events Group Assignments Online App Portal Student Success Center Travel Planner TX Forms
1.4.7 Low or No Background Audio (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
1.4.8 Visual Presentation (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	
1.4.9 Images of Text (No Exception) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	
1.4.10 Reflow (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Supports with Exceptions	At 400% zoom limited usability due to horizontal scrolling on some pages <ul style="list-style-type: none"> TX Email TX Print TX SMS Comm Planner

<ul style="list-style-type: none"> 602.3 (Support Docs) 		
1.4.11 Non-text Contrast (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not meet minimum color contrast ratio thresholds: <ul style="list-style-type: none"> Applicant Dashboard Appointment Scheduler Application Review Engage Events Group Assignments Online App Portal Student Success Center Travel Planner TX Forms TX Email TX SMS TX Print Comm Planner
1.4.12 Text Spacing (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	
1.4.13 Content on Hover or Focus (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports with Exceptions	Tooltip message placement does not allow interaction on some pages <ul style="list-style-type: none"> TX Email TX SMS

Chapter 2: Operable - Success Criteria Level A, AA, and AAA

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements cannot be accessed via keyboard <ul style="list-style-type: none"> Applicant Dashboard Engage Events Portal Student Success Center Travel planner TX Forms

		<ul style="list-style-type: none"> • TX Email • TX SMS • TX Print • Comm Planner
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Focus trap issues on some pages <ul style="list-style-type: none"> • TX Email • TX Print • TX SMS
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements cannot be accessed via keyboard <ul style="list-style-type: none"> • Applicant Dashboard • Engage • Events • Portal • Student Success Center • Travel planner • TX Forms
2.1.4 Character Key Shortcuts (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Timing is set by user session settings.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.2.3 No Timing (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Timing is set by user session settings.
2.2.4 Interruptions (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.2.5 Re-authenticating (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Supported by the Online Application
2.2.6 Timeouts (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Supported	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
2.3.2 Three Flashes (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.3.3 Animation from Interactions (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Bypass mechanism unavailable on some pages <ul style="list-style-type: none"> • TX Email • TX SMS • TX Print • Comm Planner
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not meet minimum standards <ul style="list-style-type: none"> • TX Email • TX SMS
2.4.3 Focus Order (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Focus with tab navigation does not meet minimum standards on some pages <ul style="list-style-type: none"> • TX Email • TX SMS • TX Print • Comm Planner
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Link description does not meet minimum standards on some pages <ul style="list-style-type: none"> • TX Email • TX Print • Comm Planner
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports with Exceptions	Some pages limited to single method of navigation <ul style="list-style-type: none"> • TX Email

<ul style="list-style-type: none">• 504.2 (Authoring Tool)• 602.3 (Support Docs)		<ul style="list-style-type: none">• TX SMS• TX Print• Comm Planner Quick Message
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Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not have headings or labels <ul style="list-style-type: none"> • TX Email • TX Print • Comm Planner
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not have a visible focus <ul style="list-style-type: none"> • Application Review • Student Success Center • Travel Planner • TX Forms • TX Email • TX Print • TX SMS • Comm Planner
2.4.8 Location (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.4.10 Section Headings (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA) Also applies to:		

2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not meet minimum focus requirements <ul style="list-style-type: none"> • TX Email
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Criteria	Conformance Level	Remarks and Explanations
2.4.12 Focus Not Obscured (Enhanced) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.4.13 Focus Appearance (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.5.1 Pointer Gestures (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
2.5.2 Pointer Cancellation (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Pointer input interaction triggered by down event on some elements <ul style="list-style-type: none"> • TX Email
2.5.3 Label in Name (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not have labels <ul style="list-style-type: none"> • TX Email • TX SMS • Comm Planner Quick Message
2.5.4 Motion Actuation (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	Content is not dependent on a user's ability to move a device.

Criteria	Conformance Level	Remarks and Explanations
2.5.5 Target Size (Enhanced) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.5.6 Concurrent Input Mechanisms (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
2.5.7 Dragging Movements (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Dragging features are available in <ul style="list-style-type: none"> • Group Assignments • Online Application • TX Forms
2.5.8 Target Size (Minimum) (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not meet minimum size requirements <ul style="list-style-type: none"> • TX Email • TX SMS • TX Print

Chapter 3: Understandable - Success Criteria Level A, AA, and AAA

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Language not specified on some pages <ul style="list-style-type: none"> • TX Email
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
3.1.3 Unusual Words (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
3.1.4 Abbreviations (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some abbreviations can exist without the expanded form in some locations. <ul style="list-style-type: none"> • Appointment Scheduler • Engage • Events • Online Application
3.1.5 Reading Level (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
3.1.6 Pronunciation (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
3.2.2 On Input (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Unsubscribe functionality for opt-out groups in TX Email does not meet minimum standards
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
3.2.5 Change on Request (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
3.2.6 Consistent Help (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Missing help links on some pages in TX Email

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Error messaging does not meet minimum requirements on some pages <ul style="list-style-type: none"> • TX SMS • TX Email
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements do not have labels <ul style="list-style-type: none"> • TX Email • Comm Planner
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Format error is indicated but does not provide an example of the expected format. <ul style="list-style-type: none"> • Appointment Scheduler • TX Email • TX Print • TX SMS
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	No confirmation Hold-Release modal on some pages in TX Email
3.3.5 Help (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	
3.3.6 Error Prevention (All) (Level AAA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.7 Redundant Entry (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	
3.3.9 Accessible Authentication (Enhanced) (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	

Chapter 4: Robust - Success Criteria Level A, and AA

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports with Exceptions	Some elements missing an accessible name <ul style="list-style-type: none"> • Applicant Dashboard • Application Review • Engage • Events • Group Assignments • Online App • Portal • Student Success Center • Telemarketing • Travel planner • TX Forms • TX SMS • TX Email • Comm Planner
4.1.3 Status Messages (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports with Exceptions	Some status messages do not appear or could be improved <ul style="list-style-type: none"> • Appointment Scheduler • TX Email

<ul style="list-style-type: none">• 504.2 (Authoring Tool)• 602.3 (Support Docs)		<ul style="list-style-type: none">• TX Print• TX SMS• Comm Planner
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